

## Experience you can rely on

With nearly 40 years in the industry, Warranty Solutions® has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering - quality, fully insured Vehicle Service Contracts (VSC) and finance and insurance (F&I) aftermarket products and services. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience you can rely on.

We are here so you can enjoy the drive!

## **5 Star Wrap** exclusionary coverage

The 5 Star Wrap Vehicle Service Contract covers all factoryinstalled mechanical and electrical operating parts.<sup>2</sup> Exclusions include but are not limited to<sup>3</sup>:

- Maintenance service and related parts
- Exhaust system (except manifold)
- Glass
- Trim and moldings
- Upholstery
- Paint
- Wiper blades
- Tires

- Wheels and rims
- Batteries
- Battery cables
- Brake pads
- Manual clutches
- Breakdowns caused by contaminants, foreign objects, improper use of fluids, or lack of required maintenance

<sup>1</sup> If the manufacturer's warranty covers a mechanical breakdown, it will be used prior to the use of the 5 Star Wrap.

<sup>2</sup> The 5 Star Wrap does not cover powertrain components <sup>3</sup> Please see your Vehicle Service Contract for specific exclusions.

## Important plan information

Please see your Vehicle Service Contract for specific details

## 5 Star Wrap Vehicle Service Contract

#### Maintenance required to keep or transfer your Vehicle Service Contract

In order to keep your Vehicle Service Contract in force or transfer your Vehicle Service Contract, the vehicle covered must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services is not covered under your Vehicle Service Contract.

#### Prior authorization

Prior to starting repairs, you or the repair facility must contact the administrator toll-free at 1-800-322-3933. Customers in Florida should call 1-800-247-9469. If a mechanical breakdown occurs outside the administrator's operating hours, the administrator must be contacted during the next business day. Failure to obtain a claim authorization may result in non-payment.

#### Exclusions

Your Vehicle Service Contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your Vehicle Service Contract.

#### Cancellations

You can cancel your Vehicle Service Contract at any time and receive reimbursement for the unused portion.

Vehicle Service Contracts issued by WS Aftermarket Services Corporation and administered by Warranty Solutions Management Corporation. In Florida, Wisconsin, Arizona and Alaska, issued and administered by Warranty Solutions Administrative Services, Inc. (Florida License #60079). In Louisiana, issued by AMT Warranty Corp. and administered by Warranty Solutions Management Corporation. Also issued by Heritage Mechanical Breakdown Corporation in Florida (Florida License #60072). All contracts insured by Heritage Indemnity Company (CA C of A #08549), P.O. Box 140057, Denver, CO 80214-0057 D11CM18-04 (0719)





The 5 Star Wrap Vehicle Service Contract provides supplementary protection to your manufacturer's warranty. This coverage provides important and valuable benefits at a cost that could be less than that of a single breakdown.

The 5 Star Wrap Vehicle Service Contract is available on both new and manufacturer certified pre-owned vehicles.

You choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing dealer's repair facility for service. Deductibles apply to each repair visit.



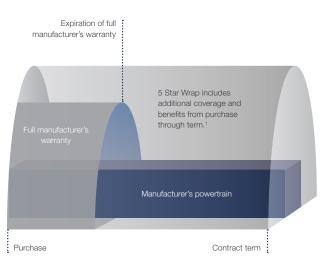


## We go the extra mile so you can enjoy the drive

## **Tailored to your needs**

#### 5 Star Wrap benefits

Transferability, roadside assistance, car rental, trip interruption, service (see inside panel for details).



## Smart. Affordable. Reliable.

### The 5 Star Wrap Vehicle Service Contract includes coverage shown below<sup>1</sup> and more...

#### Front and rear suspension

- Upper and lower control arms
- Upper and lower ball joints
- Wheel hub and wheel bearings
   Shafts and husbings on upper and la
- Shafts and bushings on upper and lower control arms
- Bushings and links on control arm thrust rods
- Ball joints
- Steering knuckles and spindles
- Stabilizer bar, bushings, and links
- Coil springs
- Leaf springs, shackles, and bushings
- Torsion barsMacPherson struts
- Electronically controlled variable
- suspension struts and switches
   Air suspension bags or springs and
- compressor

#### Steering

- Steering gear
- Rack and pinion housings and all internally lubricated parts contained within the housings
- Power steering pump
- Power cylinder assembly
- Power steering pump, its reservoir, pulley, and mounting bracket
- Steering column shaft, its couplings and bearing
- Tie rod ends
- Pitman arm
- Idler arm and other steering linkagesElectric steering assist motor
- Electric steering ass
- Intermediate shiftMetal lines
- Brakes
- Master cylinder
- Vacuum or hydro booster
- Wheel cylinders
- Calipers
- Equalizer and distributing valves
- Vacuum pump
- Brake pedal assembly
- Parking brake assemblyAnti-lock Brake System (ABS) electronic
- control unit
  Wheel speed sensors and exciters
- O a alla a

## Cooling Badiator

- Electric cooling fan motor and relay
- Fan clutch
- Fan shroud
- Radiator brackets
- Thermostat
- Fan blades
- Coolant recovery tank

- Fuel injectorsFuel pump
- All turbocharger or supercharger internal parts and housings
  Fuel sender assembly
- Waste gate
- Intercooler
- Supercharger pulley
- Fuel pressure regulator
- Fuel tank
- Carburetor

Fuel

- Throttle body
- Throttle cable and linkage
- Accelerator pedal assembly

#### Electrical

- Starter motor
- Starter solenoid
- Alternator and its mounting bracket
- Voltage regulator
- Wiper motor switch
- Headlamp switch
- Turn signal switch
- Windshield wiper switches
- Power seat motors and relays
- Power window motors and relays
- Electric driver and passenger door lock actuators
- Window washer fluid pumps
- All manually operated switches
- Wiring harnesses

## Oil pressure sending unit

- Seals and gaskets
- For all covered parts

#### Interior climate and comfort

- Air conditioning compressor and its mounting bracket
- Compressor clutch and pulley

#### Accumulator

Receiver dryer

#### Evaporator

CondenserIdler pulleys and bearings

## Serpentine belt tensionerExpansion valve

- Orifice tube
- AC pressure switches
- Blower motor and fanHeater core
- Heater core
  Heater control valve
- Heater control va
   Control cables
- Ducts

#### DuctsPlenum doors

- Plenum doors Plenuer motor register
- Blower motor resistor
   Condensor cooling for
- Condenser cooling fan motor
   Manual climate control head
- Metal lines

Power tech and electronics

Hybrid system stator and rotor

All hybrid system control units

and sensors

Body hardware

or torsion bars

Door hinges

Door handles

Bumper impact absorbers

Glove box lock assembly

Manual seat track assembly

Rear window defogger/defroster

sensors, and control module

• Global Positioning System (GPS) or

other navigational/motorist assistance

Heads up display (HUD) projector and

Factory-installed radio, amplifier, tape

Engine control modules and sensors

Global Positioning

System \$1,600

Air conditioning \$875

Enhanced electronics

Memory seat and memory steering

wheel motors, switches, activators,

Ignition lock assembly

Door jamb switches

Accessories

system

display module

Dash-mounted

Ignition coils

araphic equalizer

player, dash-mounted

CD player, and DVD player

Heated seat grids

Horn and horn relay

Hood and trunk latches and cables

Hood and trunk hydraulic lift supports

Hood and trunk hinges, springs.

Ignition distributor

and its sensors

Utility package

Swing away mirror

Bed liner

EcoMind<sup>®</sup>

Gas cap

Lighting<sup>2</sup>

Spark plug wires

Idle Air Control (IAC) motor

Spare tire carrier or swing

arm. latch. and lock

Tailgate handles, locks,

hinges, latches, and cables

**Coverage options** 

Coil to spark plug boot and connectors

including lenses and housing for lighting

Integral light/lens lamp adjustment motors

• Light/lens control modules and ballasts

Integral light/lens electrical harnesses or circuit boards

• All HID, LED, halogen bulbs and standard incandescent bulbs

<sup>1</sup> For detailed coverage information, please refer to the Vehicle Service Contract.

• Smog pump, catalytic converter, muffler, and exhaust pipes

• All factory-installed interior and exterior complete lighting assemblies

Positive crankcase ventilation valve

High voltage vehicle drive battery

Vapor and emission canisters

Distributor cap and rotor

<sup>2</sup> Available on new vehicles only.

Power steering \$800

Front suspension \$600

Electronic suspension control module

Step bumpers and mounting brackets

Tool storage boxes

Skid plates

Interior storage racks

and wire harness

Brush and headlight guards

• Trailer hitch receiver, insert,

and plug receptacle

Auxiliary fuel tank and

switch over valve

Antilock brakes \$800

Power winch roller

Tow and cargo tie-down hooks

Power winch motor, its controller

- Manual and power window regulators
- Power antenna motor and mastPower trunk or tailgate actuator
- Power trained tailgate actuator and motor
  Power headlight door motors

Convertible top lift motor

Power seat track assembly

and actuators

Power mirror motors

Volt and amp gauge

Temperature gauge

and display

and receiver

control modules

Ignition control modules

Fuel injection sensors

Electronic air conditioning

Power inverter assembly

money

Drive motor assembly

Generator assembly

and pumps

control head and module

Hybrid electric vehicle

Hybrid cooling system blower motors

**Protection** 

that saves you

The 5 Star Wrap Vehicle

affordable protection against

costly repairs. Your coverage

\* These costs are for demonstration purposes

only and are anticipated prices after three

years based on industry averages.

could cost less than paying

for one moderate failure.\*

Service Contract offers

Trip computer control module

Factory-installed power sunroof motor

Factory keyless entry transmitter

Factory-installed anti-theft devices

Transmission and transfer case

Fuel injection control modules

Speedometer

Odometer

Fuel gauge

Tachometer

Cruise control assembly

# Reduce your risk and expand your protection

The manufacturer's warranty alone may not give you all the coverage or benefits you need.

For instance, the initial months of the manufacturer's extended powertrain warranty may not cover towing, trip interruption or car rental. If something goes wrong and you have to use the manufacturer's warranty, you're likely to need these additional benefits too.

The 5 Star Wrap Vehicle Service Contract wraps around the manufacturer's warranty to provide you with the extensive coverage you need. The 5 Star Wrap covers non-powertrain parts on a manufacturer or manufacturer certified preowned (CPO) powertrain warranty.

## **Benefits**<sup>1</sup>

#### Service

With efficient customer-focused processes and claims representatives averaging 15 years of industry experience, we provide best-in-class service so you can enjoy the ride.

#### Transferability

If you sell your vehicle within your Vehicle Service Contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

#### Roadside assistance

You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery, and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered when you call toll-free 1-866-434-4357.<sup>2</sup>

#### Car rental

At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's warranty.

#### Trip interruption

If you are more than 100 miles away from home and your vehicle has a mechanical breakdown that is covered under the Vehicle Service Contract, we will reimburse you up to \$150 per day, up to 3 days, for required meals and lodging.